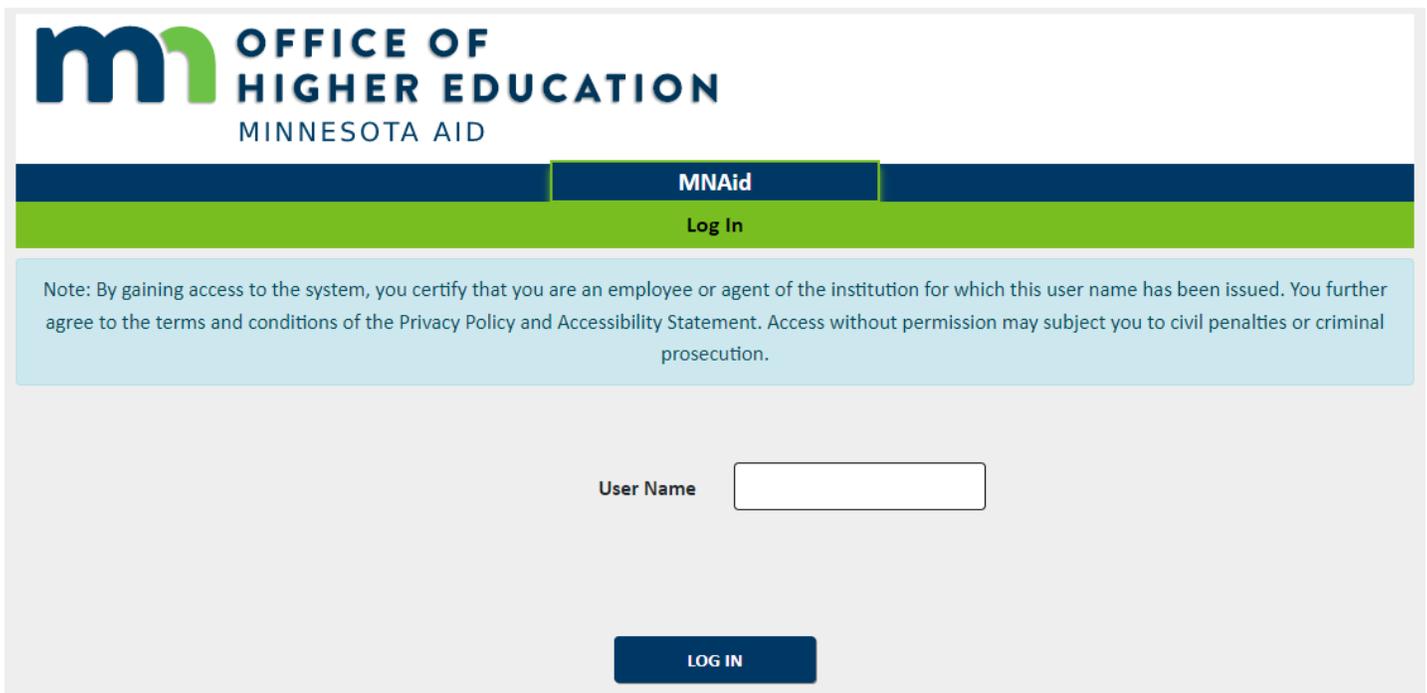


Logging into MN Aid for the First Time

1. Navigate to [Login \(guarantorsolutions.com\)](https://login.guarantorsolutions.com). Enter the username provided to you by OHE staff and click 'Log In'.



The screenshot shows the login interface for the Minnesota Aid system. At the top left is the logo for the Office of Higher Education, Minnesota Aid. To the right of the logo, the text "OFFICE OF HIGHER EDUCATION" and "MINNESOTA AID" is displayed. Below this is a dark blue navigation bar with the text "MNAid" in white. Underneath the navigation bar is a green bar with the text "Log In" in white. A light blue box contains a disclaimer: "Note: By gaining access to the system, you certify that you are an employee or agent of the institution for which this user name has been issued. You further agree to the terms and conditions of the Privacy Policy and Accessibility Statement. Access without permission may subject you to civil penalties or criminal prosecution." Below the disclaimer is a "User Name" label next to a white input field. At the bottom center is a dark blue button with the text "LOG IN" in white.

2. You will receive an email with a temporary registration code within a couple minutes.

This message may be from an external email source.

Do not select links or open attachments unless verified. Report all suspicious emails to Minnesota IT Services Security Operations Center.

DO NOT REPLY to this email; mnaid@mn.minnesota.gov is a NO REPLY email address.

The computer you are using has not been registered with us. Please use the temporary registration code provided in this email to access the system.

Your temporary registration code is: 3n5YGBTvhyFI21pMktV

The information contained in this message is confidential proprietary property of Nelnet, Inc. and its affiliated companies (Nelnet) and is intended for the recipient only. Any reproduction, forwarding, or copying without the express permission of Nelnet is strictly prohibited. If you have received this communication in error, please notify us immediately by replying to this e-mail.

3. Copy the code and paste into MN Aid. It is recommended to click the box next to “Register this computer” to avoid having to obtain a registration code each time you log in.

mn OFFICE OF HIGHER EDUCATION MINNESOTA AID

MNAid

Computer Registration

The computer you are using is not registered with us. A registration code has been sent to your email address on file. DO NOT CLOSE THIS WINDOW until you have obtained your registration code.

Registration Code

This is the only place where you enter the registration code.

Trouble obtaining your registration code? Please contact your MNAid account administrator at 651-624-0560 or email us at vprokofyev@5280solutions.com for assistance.

Save Time!

Register this computer now to skip this step next time you login from this computer (Cookies must be enabled).

We recommend that you only register private computers, such as a home or work computer. We recommend that you do not register public computers, such as a library computer.

CONTINUE

4. Choose a personal image.

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MNAid

Personal Image Selection

Your Personal Image helps you know for sure that you are at the valid site. Every time you sign in, you will see your Personal Image after you enter your User Name.

Please select a Personal Image:

SAVE

5. Enter the temporary password provided by OHE staff.

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MNAid

Enter Password

Confirm your Personal Image is correct

If you recognize your Personal Image, you'll know for sure that you are at the correct site. Confirming your Personal Image is also how you'll know that it's safe to enter your Password.

Your Personal Image



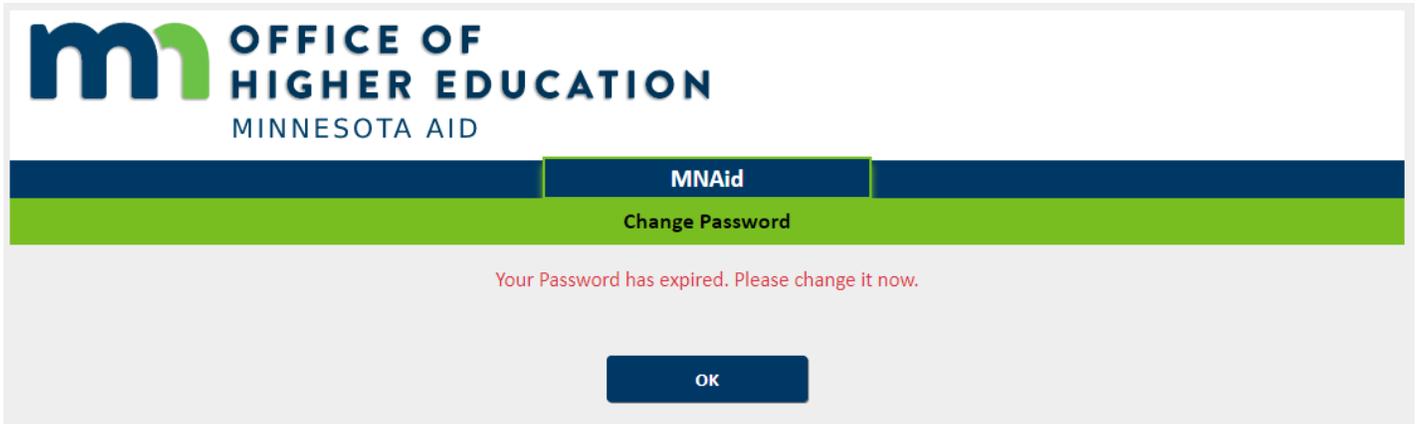
If you don't recognize your Personal Image, do not enter your password.

Password

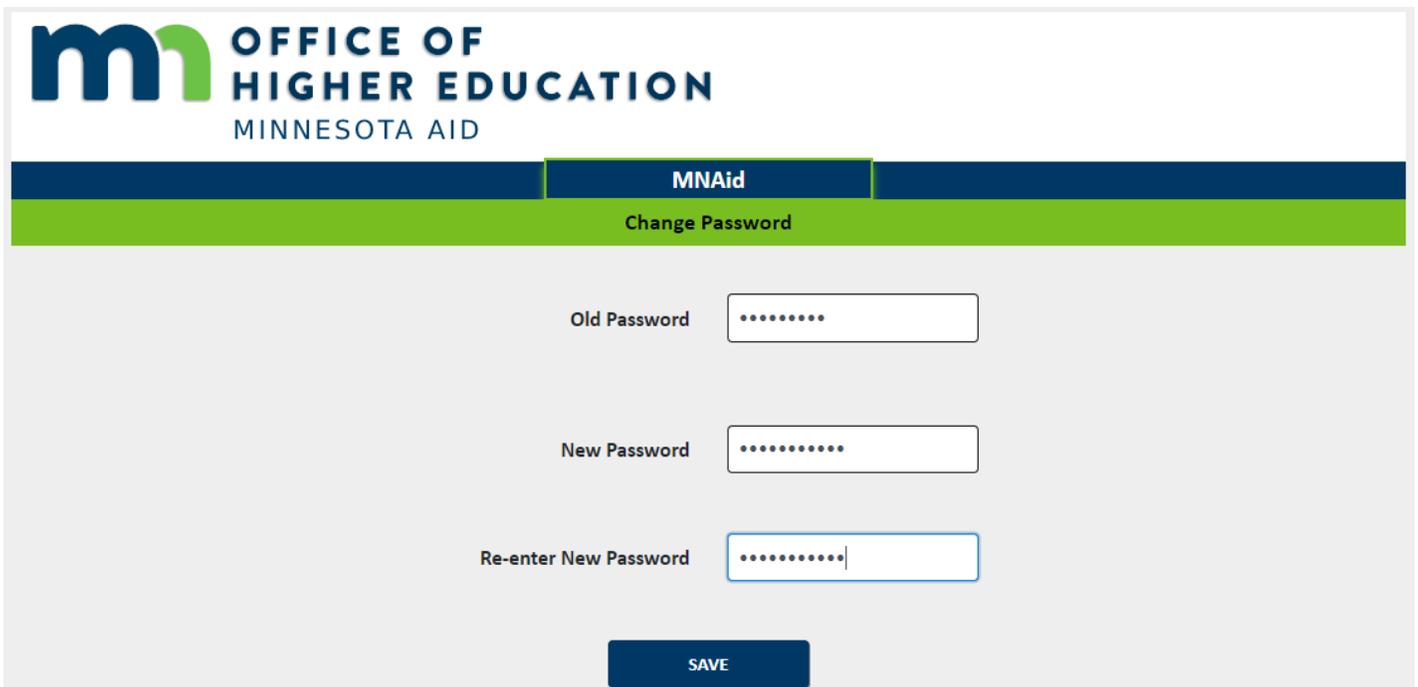
LOG IN

Forgot your password? [Click here.](#)

6. You will see the following screen. Click OK to change your password.



7. Enter the temporary password in the Old Password field and then create your new password and click SAVE.



You are now logged into MN Aid!

The screenshot shows the user interface for the Minnesota Aid application. At the top left is the logo for the Office of Higher Education, Minnesota Aid, featuring a stylized 'm' and 'h' in blue and green. Below the logo is the text 'OFFICE OF HIGHER EDUCATION' and 'MINNESOTA AID'. A dark blue navigation bar contains the text 'MNAid'. Below this is a green bar with the text 'Choose an Application'. The main content area has a light gray background. In the center, there is a dark blue button labeled 'MNAID'. To its right is a yellow callout box with the text 'Click here to enter the application' and a yellow arrow pointing to the 'MNAID' button. Below the 'MNAID' button are two links: 'View MNAID Privacy Policy' and 'View MNAID Accessibility Statement'. At the bottom of the main content area is a light blue banner with the text 'To protect your personal information always click [Exit System] when you are finished.' Below the banner is a dark green button labeled 'EXIT SYSTEM'.

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MNAid

Choose an Application

MNAID

Click here to enter the application

View MNAID Privacy Policy
View MNAID Accessibility Statement

To protect your personal information always click [Exit System] when you are finished.

EXIT SYSTEM